OFFICE OF THE DEPUTY GOVERNOR FINANCIAL SUPERVISION SECTOR

MEMORANDUM No. M-2021- 013

To : ALL CONCERNED BSP-SUPERVISED FINANCIAL INSTITUTIONS (BSFIs)

Subject : Guidelines on the Re-registration of Virtual Currency Exchanges

All Virtual Currency Exchanges (VCEs), now referred to as Virtual Asset Service Providers (VASP), with existing Certificate of Registration (COR), shall observe the following re-registration guidelines. This is pursuant to Circular No. 1108 dated 26 January 2021 on the requirements for the issuance of Certificate of Authority (COA).

A. Submission Procedures

- 1. A letter of intent (LOI) shall be submitted within three (3) months from the effectivity date of Circular No. 1108 or not later than 16 May 2021.
- 2. In addition to the LOI, subject BSFIs shall submit an accomplished gap assessment template attached herewith as *Annex A*.
- 3. Email submissions should be sent to trisd@bsp.gov.ph using the following prescribed format as subject:

<Submission Date> VASP<space>LOI <Name of BSFI>, as illustrated below:

To: trisd@bsp.gov.ph

Subject: DDMMYYYY (e.g. 31012021) VASP LOI_<Name of BSFI>

B. Important Reminders

- 1. Entities involved in the conduct of one or more of the following activities: exchange between VAs and fiat currencies or one or more forms of VAs; transfer of VAs; and safekeeping and/or administration of VAs or instruments enabling control over VAs, fall within the definition of VASP as provided under Circular No. 1108 and are required to secure a COA from the BSP.
- 2. All BSFIs are reminded to engage only with duly authorized and licensed institutions. Following the Financial Action Task Force (FATF) guidance¹, BSFIs are advised that, at a minimum, VASP should be licensed/registered in the country where they were created or in the jurisdiction where their business is located in cases where they are a natural person. Meanwhile, businesses

¹ Guidance for A Risk-Based Approach to Virtual Assets and Virtual Asset Service Providers, June 2019

engaged in initial coin offering (ICO) are within the regulatory purview of the Securities and Exchange Commission (SEC).

3. Queries regarding VASP and its related regulations may be sent via email to: trisd@bsp.gov.ph.

For compliance.

CHUCHI G. FONACIERDeputy Governor

18 February 2021

Att.: A/S

BSP Regulatory Provisions		BSFI's I	Existing Controls	Gap/s	Action Plan/s	
	Key provisions/requirements under Circular No. 1108 dated 26 January 2021		Indicate level of compliance (i.e., Complied, Partially Com- plied, or Not Complied)	Provide brief statement on the BSFI's existing policies and processes.	Identify specific gap/s vis-à- vis the regulatory require- ment/s	Indicate action plan/s and the committed timeline
1.	1. Capitalization. VASPs shall have a minimum paid-in capital as follows:					
	Category	Minimum Required Capital				
	VASP with safekeeping and/or administration services for VAs (i.e., VA Custodian) as defined in Circular No. 1108.	P50.0 Million				
	VASP without safekeeping and/or administration services for VAs	P10.0 Million				
2.	Wallet Security. VASPs providing wa holding and storing VAs must establi cybersecurity framework and ado security measures/controls in their ensure confidentiality, integrity and data/information uploaded, stored, transmitted into and out of the system infrastructure from malware, cyber-at evolving and emerging threats. framework shall cover provisions on the fiat currency, if any, and VA wallets threats and other technology risks.	sh an adequate pt appropriate VA platform to l availability of processed and and protect the stacks and other Likewise, the ne protection of a against cyber-				
3.	Technology Outsourcing. VASPs shall risk management system to mitigate r	•				

BSP Regulatory Provisions	BSFI's Existing Controls	Gap/s	Action Plan/s
outsourcing (i.e., confidentiality of information, data privacy, data management, contract management, security, performance monitoring and business continuity, among others). The VASP shall be responsible for the performance of the service in the same manner and to the same extent as if it were directly performing the said activity.			
4. Internal Control. All VASPs shall maintain an internal control system commensurate to the nature, size and complexity of their respective businesses. Critical control functions such as risk management, audit, compliance, anti-money laundering, information security and other essential roles must be performed by competent officers. The suitability of the board of directors and management must also be assessed in adherence to sound corporate governance procedures (e.g., fitness and propriety tests).			
5. Financial Consumer Protection. VASPs shall adopt customer awareness measures to educate their customers which includes, among others: (i) safeguarding of VA and/or fiat currency wallets as well as protection of client information such as log-in credentials; (ii) use of the mobile platform and wallets; (iii) actual fees and charges related to the use of the mobile platform and withdrawal transactions; and (iv) problem resolution procedures.			
6. Financial Consumer Protection (cont.) VASPs shall clearly communicate and explain to their customers the terms and conditions prescribing the manner on how the losses and liabilities from security breaches, system failure, or human error will be settled between the VASP and its customers.			

BSP Regulatory Provisions	BSFI's Existing Controls	Gap/s	Action Plan/s
,			
VASPs shall disclose, prior to entering into an initial			
transaction and on an ongoing basis, all material risks			
to their clients in a manner that is clear, fair and not			
misleading. Disclosure shall provide information			
regarding the risks associated with the acquisition,			
possession, and trading of VAs. VASPS shall also			
disclose whether they are holding VAs in custody and			
the attendant risks or whether the customers have full			
control and responsibility of protecting and			
safeguarding their VAs. Lastly, VASPs shall adopt a			
mechanism in handling customer complaints and			
ensure that effective controls are in place for timely			
resolution thereof.			
7. Customer Due Diligence. VASPs shall conduct			
customer due diligence when (1) it establishes			
business relations with any customer; (2) undertakes			
any occasional but relevant business transaction for			
any customer who has not otherwise established			
business relation with the VASP; (3) where there is			
suspicion of money laundering or terrorist financing;			
or (4) where there is doubt about the veracity or			
adequacy of previously obtained customer			
identification data.			
Relevant business transaction shall mean any single			
transaction amounting to P5,000 or more, or two or			
more transactions believed to be linked and with an			
aggregate value of P5,000 or more. For this purpose,			
the VASP should have appropriate system to identify			
and determine occasional customer or transaction.			

BSP Regulatory Provisions	BSFI's Existing Controls	Gap/s	Action Plan/s
8. Additional Requirements. A VASP shall only engage			
with other VASPs, financial institutions, and/or			
remittance and transfer companies that are duly			
authorized and licensed by the appropriate regulatory			
authorities. VASPs shall establish a robust due			
diligence and accreditation process in selecting VAs			
that will be listed or traded in their platform. In			
addition, VASPs shall adopt a fraud risk management			
system which sophistication and effectiveness are			
commensurate to the risks associated with particular			
VA types or specific VA activities. VASPs shall also			
comply with the requirements, rules and regulations of			
the Bangko Sentral regarding the application for			
registration and activities requiring prior Bangko			
Sentral approval or notification.			
9. Additional Requirements (cont.) Clearing and settle-			
ment of transactions of VASP, as well as other activities			
inherent to their business models, shall only be			
undertaken with regulated VASPs and platforms to			
ensure that all VASP activities are executed within an			
unbroken chain of regulated entities.			
10. Additional Requirements (cont.) A VASP that creates			
and maintains fiat wallets to facilitate the conversion			
or exchange of fiat currency to VA or vice versa shall			
maintain sufficient unencumbered liquid assets to			
ensure that VA redemptions are adequately met at all			
times. The VASP shall have in place control			
mechanisms to ensure prompt recording of receipt of			
fiat money.			
VA Custodians wholly responsible for custody of			
customers' VAs, either through proprietary or			

BSP Regulatory Provisions	BSFI's Existing Controls	Gap/s	Action Plan/s
outsource arrangements, shall adopt measures to ensure adequate reserves for the VAs held in custody. Said VA Custodians shall adopt. effective mechanism to properly record and segregate customers' VAs from their proprietary VAs.			
11. Transactional Requirements for VASPs. For VA transfers amounting to P50,000.00 or more, or its equivalent in foreign currency, the originating institution in a VA transfer must obtain and hold the required and accurate originator information as well as the required beneficiary information, and transmit said information to the beneficiary institution. Beneficiary institutions must obtain and hold required originator information as well as required and accurate beneficiary information. All the information gathered shall be made available on request to competent authorities.			
The required information for VA transfers, including transactions associated with a VA transfer, includes the following: a) originator's name (i.e., the sending customer); b) originator's account number used to process the transaction (e.g., the VA wallet); c) originator's physical (geographical) address, or national identity number, or customer identification number (i.e., not a transaction number) that uniquely identifies the originator to the ordering institution, or date and place of birth; d) beneficiary's name; and			

BSP Regulatory Provisions	BSFI's Existing Controls	Gap/s	Action Plan/s
e) beneficiary account number where such an account is used to process the transaction (e.g., the VA wallet).			
The required information must be transmitted immediately and in a secure manner. VASPs shall uphold the confidentiality, integrity and availability of the required information to facilitate recordkeeping and use of such information by receiving VASPs or other covered entities, as well as to prevent unauthorized disclosure. Entities should also submit the required information simultaneously or concurrently with the transfer itself.			